

Terms and conditions

General

In these conditions any reference to the Company means Omnibuzz, which is a trading name of Distil Consulting Ltd, and its operating partner The London Bus Company Ltd. The hirer is responsible to the company for any damage to the vehicle, its fittings or equipment caused by the negligence or misconduct of any passengers carried thereon. The hirer may not cause the hours of work or driving performed by the driver to break the law relating to drivers hours as set out in the 1968 Road Traffic Act and any subsequent amendments.

Notices or decorations shall not be displayed from the vehicle without the previous consent of the company in writing.

The company shall not be responsible for any failure to execute this contract by reason of accident, fire, tempest, strikes or any cause outside their control.

The company shall not be responsible for loss or damage to luggage or other property brought onto the vehicle during the period of hire however caused.

This contract shall not be varied in whole or in part except by mutual consent of the company and the hirer.

Age restrictions

All hirers must be over 21. Any hire where the party includes a significant number (as determined by the company) of passengers under the age of 18 must include at least two responsible adults as passengers.

Alcohol

No alcohol is permitted on buses at any time. The only exception is Champagne or Pimms after a wedding ceremony and it must be served in plastic glasses and the bottles opened off the vehicle. Individual bottles and straws are not permitted under any circumstances. All rubbish must be removed at the end of the hire. Failure to comply with this request will end the hire immediately.

Authority of driver / conductor

The authority of the driver and / or conductor is final. They have the right to stop the bus, cancel the hire or ask passengers to leave the bus at their discretion for reasons of safety, health, behaviour or any other reason. In such an event, the hirer will not receive compensation.

Extra Charges

Additional charges such as but not limited to parking fees or entry fees will be levied in accordance with the charges imposed by the company supplying the services. Such charges are to be paid on demand.

Journey Times

There is no guarantee that the vehicle will perform the journey in any given time and the company shall not be accountable for any loss, inconvenience or damage which may arise from any delay, detention or breakdown.

Payment Method and Terms

All hires are payable in advance, either by cheque made payable to Omnibuzz, internet banking transfer. Payment details will be agreed upon confirmation of hire.

A deposit of £75 per bus is payable at the time of booking. The deposit is not refundable. In the unlikely event on cancelling the booking we can refund 50% of the balance paid up to 2 weeks before hire date excluding deposit. In the 2 weeks prior to the hire date no refund can be given. Until deposit received the hire is not confirmed and can be cancelled or price changed. The balance of the hire charge is due two weeks before the hire date, unless stated otherwise by the company.

Routes, pickup and set down points

For all hires, the driver has the final decision on the exact route taken. The driver will endeavour to accommodate all reasonable requests from the hirer, but will consider the safety of the passengers, other road users and the vehicle itself when determining the route, and any pickup/setdown points.

Safety

The safety of passengers is our first priority. The following guidelines must be followed by all passengers: - Passengers may not move between the upper and lower decks while the bus is in motion

- Passengers must remain seated whenever possible while the bus is in motion
- Passengers must act in accordance with any instructions given by the conductor
- Our vehicles are classic London Buses and as such do not have seat belts. If the party consists of under 18's whose parents are not present please make sure you have their agreement to them travelling.
- No more than 2 push chairs permitted if the bus is full

Smoking

Smoking is not permitted on the bus.

Substitution

The company reserve the right to substitute vehicles loaned to them by other operators for the company's vehicles without any preliminary notice.